



Alternative Care Services

CARING FOR YOU AND WHO YOU ARE

A SAFE ALTERNATIVE TO RESIDENTIAL CARE
BECAUSE IT'S NOT JUST ABOUT SUPPORT, IT'S ABOUT COMPANIONSHIP

PROVIDING EXPERT, RESPECTFUL, SAFE, DISCREET AND
CONFIDENTIAL CARE IN YOUR OWN HOME



HIV



SENIOR



DEMENTIA



HOSPITAL TO HOME



HOURLY



LIVE-IN & OVERNIGHT

CONTACT US TODAY TO DISCUSS YOUR CARE NEEDS

0207 993 4159 - 0800 909 8993

INFO@ALTERNATIVECARESERVICES.CO.UK

WWW.ALTERNATIVECARESERVICES.CO.UK

Facebook.com/AlternativeCareLGBT

Twitter: @lgbtgn



Our Guarantee

At Alternative Care Services we take pleasure and pride in providing high-quality, safe, expert care to the LGBT+ communities. Our UNIQUECarers allow people who we support to maintain their lifestyles, gender identity and sexuality without fear of judgment, discrimination or phobia of any kind. At Alternative Care Services, LGBT+ care is our first thought, and more than 80% of our carefully-selected staff come from the community. Our staff receive specialist training beyond the requirements of the CQC and can provide dementia, HIV, respite, young adult and personal care.

Our Vision

At Alternative Care Services we work tirelessly to provide the very best personalised care and support to all of our clients. We aim to enable our clients to live satisfying; independent lives while maintaining your values and identity. We believe that everyone in our care has the fundamental right to:

- 24/7 service support
- HIV specialist care
- Be cared for by people like themselves, who are capable of understanding their needs and competent to meet those needs
- Be treated equally
- Receive prompt attention in relation to healthcare needs
- Be safe and respected
- Be informed about all important decisions that affect them, and to have a say
- Be afforded personal privacy and security for their belongings
- Have the opportunity to think independently, and make their own choices
- Complain about anything they feel is unfair or unjust, and to have that complaint listened and responded to
- Our UNIQUECarers are all specially trained and deliver personal centred care
- We personally match you with our UNIQUECarers who understands your needs
- We send the same, UNIQUECarers each time
- We will help you maintain your independence longer
- We actively recruit from the LGBT+ community
- We use a rigorous recruitment process to ensure we employ the very best

Our Mission

To work with our clients and all others associated in their care, we identify, implement and review a personal care plan which adequately reflects their needs.

To Promote independent living and work within our client's range of abilities.

To deliver the best care in a manner which is all-inclusive, sensitive to all the needs of our clients and respectful of their environment, lifestyles and traditions.

To provide a flexible, responsive and non – intrusive service.

To ensure that confidentiality is strictly maintained at all times.

